INVOICE DISCLOSURES

**FEDERAL UNIVERSAL**

Service Recovery Fee

Federal Universal Service Recovery Fee: This fee is used to recover contributions AAA Data Solutions is required to make to the federal Universal Service Fund, which provides support to promote access to telecommunications services at reasonable rates for those living in rural and high-cost areas, income-eligible consumers, rural health care facilities, and schools and libraries. AAA Data Solutions is permitted, but not required, to recover these costs from its customers. The Federal Communications Commission (FCC) sets the applicable USF rate on a quarterly basis and is subject to change.

Effective Date: October 2019

**Compliance and Administrative Cost Recovery Fee**

AAA Data Solutions Compliance and Administrative Cost Recovery Fee:
The AAA Data Solutions Compliance and Administrative Cost Recovery Fee (“CRF”) is a fee that AAA Data Solutions charges in order to recover the various costs and expenses that it incurs in connection with:

* Complying with legal, regulatory, and other requirements, including without limitation federal, state, and local reporting and filing requirements;
* Responding to subpoenas, civil investigation demands, and other official requests, and otherwise assisting with official investigations;
* Reporting and managing payments to third party telecommunications services providers; and
* Acquiring and protecting intellectual property, including without limitation through the filing and maintenance of patents, trademarks, and other proprietary rights.

The CRF is not a tax, nor is it mandated by any level of government or government agency.

**Emergency 911 Recovery Fee**

911 Recovery Fee: This fee is used to recover AAA Data Solutions’ costs directly associated with providing 911 and E911 for DigitalLine customers. This is not a government-mandated charge. This fee applies to DigitalLine and VoIP customers only.

Effective Date: November 2019

**911 Fee**

911 Fee: This is a charge imposed by local governments to help pay for emergency services such as fire and rescue.

Effective Date: October 2019

**State & Local Taxes**

State, Local & Provincial Taxes: These taxes are imposed by state (US) or provincial (CAN), local, and municipal governments.

Effective Date: October 2019